

Statewide Family and Consumer Networks Technical Assistance Center Overview

The Statewide Family and Consumer Networks Technical Assistance Center consists of highly-skilled experts deeply committed to providing exceptional and targeted technical assistance to the forty-two SAMHSA Statewide Family Network grantees and the thirty-one SAMHSA Statewide Consumer Network grantees. Operated by Policy Research Inc. (PRI) in Delmar, New York, the FCN TA Center uses a wide range of technical assistance approaches to strengthen the networks in numerous critical areas including data reporting, network enhancement, organizational leadership building and development.

The FCN TA Center:

- Hosts a learning community among Statewide Family and Consumer Networks and other stakeholders that fosters an environment of change and service system transformation.
- Works to create innovative solutions to assist with the development and successful implementation of Statewide Family and Consumer Network strategic plans.
- Uses existing knowledge and information and disseminates this information to the national community of Statewide Family and Consumer Networks, service providers, policymakers and researchers.

Technical Assistance Delivered to Statewide Family and Consumer Network Grantees is Divided into Three Main Categories:

- **General Technical Assistance.** This type of technical assistance is delivered to all grantees. Examples of general technical assistance include: Webinars, regional/topical meetings, use of the resources available on the FCN Center's website, the Center's online newsletter, and information obtained at the SFN/SCN Annual meetings.
- Routine Technical Assistance. This type of technical assistance is provided on a grantee-specific basis and is delivered to grantees primarily through their Technical Assistance Coordinator. This type of technical assistance is individualized to the needs of each grantee and includes assistance with issues and challenges, discussion and promotion of successes, where to locate resource materials on a particular topic or issues, and provision of contact information and linking grantees with consultants or trainers.
- Intensive Technical Assistance. This type of technical assistance is individualized technical assistance that is much more resource intensive than "routine" TA. Upon completion of the organizational self-assessment or at other points throughout the course of the grant, the FCN TA Center staff and grantee may determine that a higher level of technical assistance is needed to serve the needs of the organization. This resource intensive TA is primarily delivered by TA Center staff or consultants through a series of intensive phone consultations and/or on-site face-to-face meetings.

Statewide Family and Consumer Networks Technical Assistance Center Website:

- Link to List of all SCN's and SFN's
- Links to other national TA Centers and partners and available resources
- Self Assessments
- Types of TA available
- Upcoming TA Center conference calls and activities
- Online submission of TA requests

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